SOCIAL MEDIA

in Lappeenranta Academic Library

Arbicon - June 29, 2017

Sari Kotivirta

Social media channels

WHY?

- Easy to share information quickly
- For advertising our services
- Brings library closer to our customers, especially students
- The same information in several channels >> the information reaches larger audience
- Internal marketing: we are shown as an important part of the universities' (LUT, Saimia) activities

Social media channels



https://www.facebook.com/AcaLibrary 659 likes



https://twitter.com/AcaLibrary 288 followers



https://www.instagram.com/academiclibrary/ 259 followers



https://pulpfaction.wordpress.com/ about 200-300 visitors per month

Social media content

Facebook & Twitter

- Library's quick announcements
- Advertising our blog: new writings are posted
- Other parties' news and information about current issues

Twitter

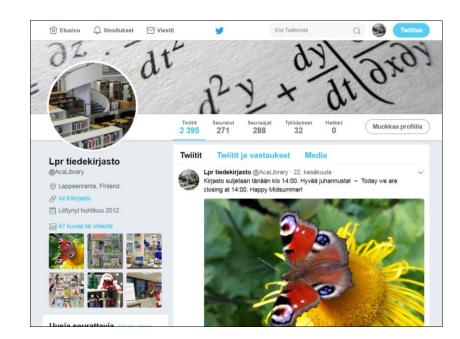
Every new e-book and dissertation in our collection.
 Books are tweeted one by one with different hashtags

Instagram

Pictures for example facilities, book exhibitions etc.

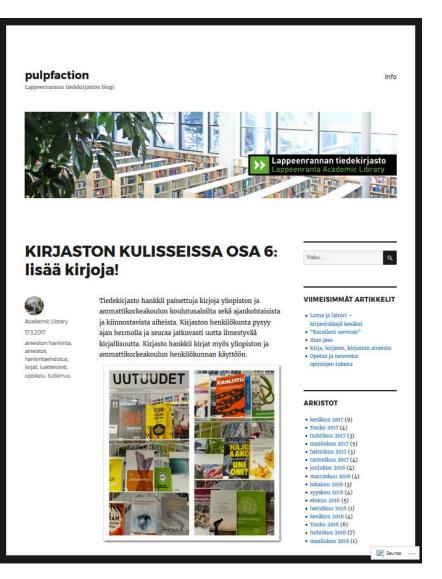
Campaigns

• In advertising campaigns we use all the channels simultaneously



Blog: Pulpfaction

- Approximately 3-6 blog posts per month
- Enables library to give more information/ longer writings about important issues
- Creates content for other social media channels: blog posts are shared in FB and Twitter
- Blog posts can be e.g.
 - Information and guidance, for example "Research Data Management Services for LUT"
 - Advertising other useful services, for example "Orcid ID"
 - Facilities presentation
 - Entertainment, for example "What librarian is reading during summer?"



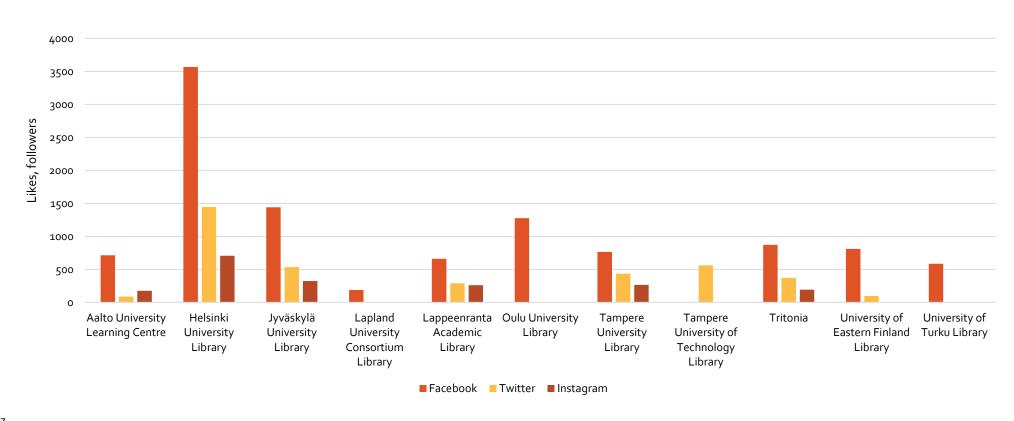
Social media & other libraries

• University and joint libraries social media accounts in different channels

	Facebook	Twitter	Instagram	Youtube	Blog
Aalto University Learning Centre		•	•		
Helsinki University Library		•			
Jyväskylä University Library		•	•		
Lapland University Consortium Library					
Lappeenranta Academic Library		•			
Oulu University Library					
Tampere University Library					
Tampere University of Technology Library		•			
Tritonia					
University of Eastern Finland Library	•	•		•	
University of Turku Library					•

Social media & other libraries

 The amount of likes and followers of university and joint libraries on FB, Twitter and Instagram



Advertising social media channels

- Web-pages: library's web page,
 LUT students' Uni-portal, LUT & Saimia intranet
- Bookmarks, flyers and posters in the library and different events
- Info screen in the library's service floor
- Advertising for students during information skills training lesson



